

Nasinu Town Council

STRATEGIC PLAN 2021-2026



Version 1.0
Adopted September 2022



CONTENTS

Foreword	2
Introduction	3
Our Vision, Mission and Values	4
National Development Plan.....	5
Our Strategic Priorities (SP1-5)	6
Our Strategic Priorities (SP1-5).....	7

FOREWARD

2

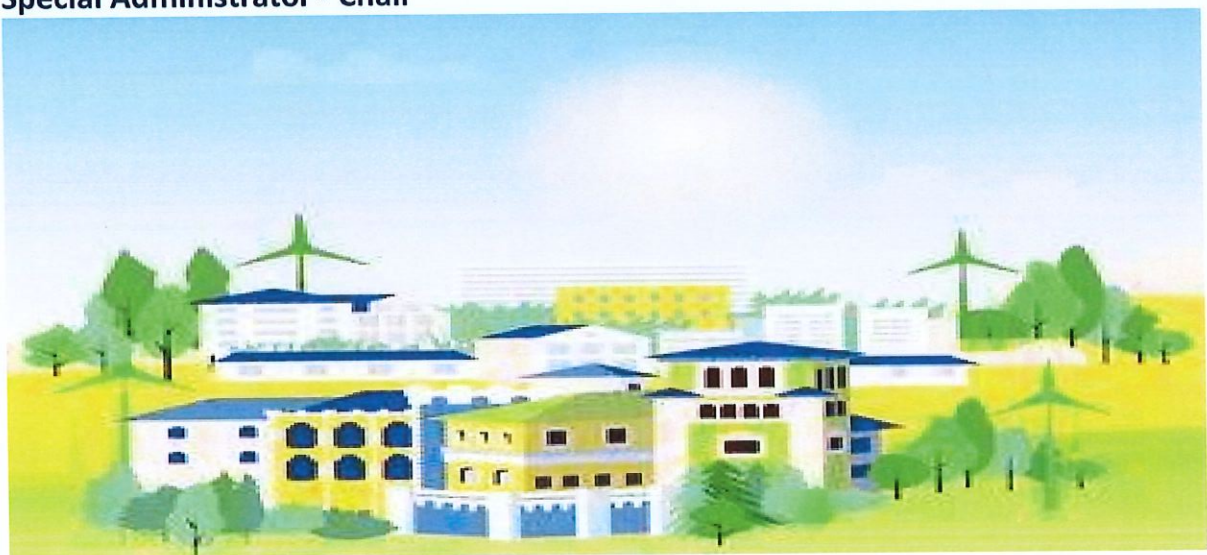
It is my pleasure to present Nasinu Town Council Strategic Plan 2021-2026, outlining the Council Vision, Mission, Values and Strategic Priorities for Nasinu. This strategic plan is result of Fijian Government guidance through Ministry of Local Government and consultation with key stakeholders. The key questions asked in all planning discussions was what kind of Nasinu Town do we envision, what needs improvements, how we aligned with the National Development Plan for Cities and Towns, how can we streamline and standardize processes across the Municipalities.

We also reviewed the Council Strategic Plan adopted in 2015 to build upon work already delivered and realized much more is needed to be done. With all the discussions and assessment, we felt the need to revamp Nasinu vision, mission, values and strategic priorities.

Nasinu Town Council in the next five-years will focus on improving the Service Delivery, Financial Stability, Engagement and Collaboration, Health, Wealth and Safety, Economic Viability, Environment Sustainability, Governance, Policies, Forward Planning, Capital Projects, Digitalization and Transformation.

It may be challenging to achieve the outcomes considering the current COVID and economic situation but this will not dampen our spirit to aim high. We believe through partnership approach, we can achieve these strategic priorities and create a safe, healthy, resilient, vibrant and environmentally sustainable Nasinu for valued Rate Payers, Residents, Fijians and Visitors.

Umakant Patel
Special Administrator - Chair



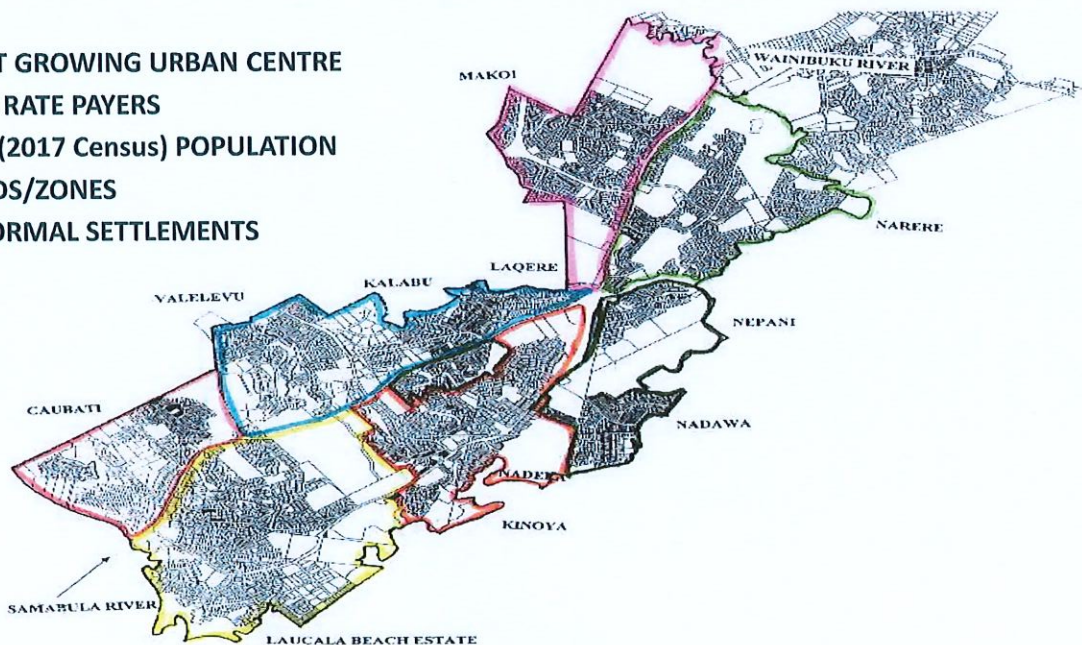
This is Nasinu Town Council Strategic Plan for 2021 to 2026, a vital document that help set the way forward for the Council. Nasinu Town Council last strategic plan was adopted in 2015, the same year Nasinu adopted the first approved Town Planning Scheme. Since then, whilst much has been achieved over time, there is much more to do. To help meet the challenges ahead, we are delighted to publish the town council’s new Strategic Plan 2021 to 2026. It builds upon work already delivered and sets out the town council’s revamped vision, mission, values and strategic priorities.

ROLE OF NASINU TOWN COUNCIL

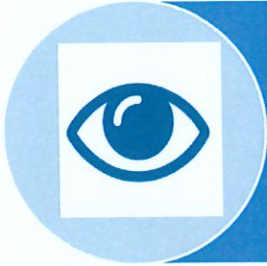
The role of the town Council is to ensure Nasinu is vibrant and environmentally sustainable town. Nasinu Town Council in the next five years will focus on better development strategies, the identification and development of future growth areas, urban waste management, beautification, disaster planning and response, upgrading or relocation of informal settlements, better traffic management and provision of basic services.

This will only be possible if all stakeholders act responsibly, extend a partnership and willingness to commit to the visions and objectives of the Nasinu Town.

FASTEST GROWING URBAN CENTRE
11, 252 RATE PAYERS
92,043 (2017 Census) POPULATION
7 WARDS/ZONES
17 INFORMAL SETTLEMENTS



OUR VISION, MISSION & VALUES



Our Vision

Nasinu, a safe, healthy, resilient, vibrant and environmentally sustainable Town



Our Mission

To work collaboratively with Communities, Agencies and Stakeholders to transform Nasinu into a safe, healthy, resilient, vibrant and environmentally sustainable town.

Our Values

Our Values shape everything, we do and the decisions we make.

	T eam, Customer and Community Focused	<i>We work as one team to provide reliable service to our customers and community.</i>
	E qual, Inclusive and Collaborative	<i>We will empower a diverse and progressive culture to strengthen our community partnership.</i>
	A ccountable, Transparent and Ethical	<i>We will maintain good governance that build community trust with integrity and accountability.</i>
	M odern and Innovative	<i>We will execute modern, innovative strategies to bring sustainable growth to our community.</i>

NATIONAL DEVELOPMENT PLAN

The Fijian Government long-term national development plan for Town and Cities is to create vibrant and sustainable urban centers through the identification and development of future growth centers, extension of town boundaries, urban waste management, beautification, disaster planning and response, upgrading and relocation of informal settlements, better traffic management and provision of basic services.

National key strategies include:

- Review of Urban Policy Action Plan 2007.
- Review of Town/City Scheme Plan to enable municipal services to greater areas.
- Development of nature, recreation parks, gardens and walkways to beautify and balance nature and quality of living.
- Establishment of Waste Management Authority for efficient, effective and financially viable waste management services.
- New Urban development Control in terms of resilience to climatic hazards and natural disasters.
- Smart City Programme to ensure towns and cities adapt to global modern urban management practices such as green growth initiatives including green energy, effective and environmentally friendly transport systems, security for inhabitants, green building construction, technology advancement and new techniques for solid waste management—all for the purpose of promoting a clean and green environment.
- Sister-city arrangements to drive economic and green growth within our township and to foster technical advancement of town and city councils.

Nasinu Town Council commits to align and deliver to the Fijian Government long-term national development plan with the vision to create Nasinu into a safe, healthy, resilient, vibrant and environmentally sustainable town.

OUR STRATEGIC PRIORITIES (SP 1-5)

SP 1	SP 2	SP 3	SP 4	SP 5
SERVICE DELIVERY	FINANCIAL STABILITY	ENGAGEMENT & COLLABORATION	HEALTH, WELLBEING & SAFETY (HW&S)	ECONOMIC VIABILITY
<i>We will work to deliver superior service to our valued Rate Payers and Customers.</i>	<i>We will move Council to self-sufficient and commercially viable.</i>	<i>We will work proactively with Community, Ministries, Inter-Agencies, NGO's and Private Sector to deliver better results.</i>	<i>We will support a safe and healthy town with opportunities for everyone.</i>	<i>We will identify and develop residential and commercial developments.</i>
Improve our customer service skills	Rate Payers/Tenants/Permit Owners profiling	Develop Stakeholders Directory and Establish Key Contacts	Promote/Encourage hygienic behavior's	Review the Urban Policy Action Plan/Town Scheme/Development or Forward Plan
Establish Service Level	Record updating and regular reconciliations	Engage and develop long-term rapport	Assess environment and work to rectify health, wellbeing and safety issues	Develop and implement an action plan to promote Nasinu growth
Track and monitor to completion	Improve Collections	Memorandum of Understanding/Service Level Agreements	Continue to improve and develop recreational facilities	Work with agencies to set up SMEs with ease
Educate about our core services	Control Expenditure and explore new ways to create efficiency	Regular discussions on rectifying emerging issues or for learning and development	Joint enforcement and encourage compliance	
Online self-service solutions	New Revenue Streams	Encourage feedback and attendance	Secure properties/sites with CCTV/safety measures	
			Partner with relevant agencies on HW&S initiatives	

OUR STRATEGIC PRIORITIES (SP6-10)

SP6	SP 7	SP 8	SP 9	SP 10
ENVIRONMENT & SUSTAINABILITY	POLICIES AND FORWARD PLANNING	GOVERNANCE	CAPITAL PROJECTS	DIGITALIZATION & TRANSFORMATION
<i>We will balance nature with development for environmental sustainability.</i>	<i>We will review/develop policies and plan to drive growth through benchmarking and best practices.</i>	<i>We will comply with relevant laws, regulations, policies procedures and statutory obligations to rectify audit qualification issues.</i>	<i>We will invest in capital projects to upgrade infrastructure and strengthen Council revenue streams or bottom-line.</i>	<i>We will invest in new technologies and transform our processes/procedure/policies to further improve service.</i>
Beautification Initiatives to beautify and balance nature and quality of living.	Review/develop Council relevant policies/plans.	Full compliance to relevant laws, regulations, policies and procedures	Support approved Government and Non-Government Initiatives for Nasinu	New Organizational Structure
Support the reduction of carbon and climate change initiatives	Waste Management Authority and Local Economic Development initiatives	Adhere to the reporting guidelines/ obligations	Identify and implement Council Commercial Projects	Review, Improve and Standardize Process/Procedures
New techniques for solid Waste management	Actively participate in review of plans/policies.	Risk Management Policy/Framework Risk Register	Council Properties Repairs and Maintenance	Strengthen Human Resource through Job Review, L&D and PMS
Awareness and enforcement on Waste Disposal		Complete the Pending Annual Reports	Develop 5 Open Spaces	Share Services across Municipalities
Disaster Response Planning				Digital Transformations (Finance, HR, Website, Construction Permit, Complaints)